



TRES III Tip Sheet

TRES III is a provider search engine used by Juvenile Probation, CWS and Optum to locate providers by using various search criteria. Please use this database to verify the accuracy of your information to ensure the most appropriate referrals are being made to your office(s).

How to log in:

- Go to <https://sdoh-tres.uhc.com/Login.aspx>
 - Username: **TERMUser** Password: **!tu2015!**
- To verify your profile select **Search the Provider DB**
- Select the appropriate “Status” (Note: Select “Open” if you are accepting new referrals and “Closed” if you are not)

Status:

Open Closed/Terminated Both

- Select your “Type of Provider”

Type of Provider:

CWS TERM Evaluator CWS TERM Therapist Juvenile Probation Psychological Evaluator Juvenile Probation Psychiatric Evaluator

- Select the arrow next to “Provider Info”.



- Enter your last and first name and then hit the [Search](#) button to the far right of the screen

▼ Provider Info	
Last Name:	<input type="text" value="Duncan-Sanford"/>
First Name:	<input type="text" value="Judy"/>

- Your name will appear in the search results. Once there you will see your Status, Licensure, Address and Phone Number. Click on your name which will be listed in blue: [Judy Duncan-Sanford](#). This should launch your profile page.

Note: This is an example of what your profile may look like. Your office address, phone number etc. appears on the right. In this example **TERM: Closed** means this office is closed to new referrals.

The information on the left refers to the approved clinical specialties within each age range.

Gender: Female

Ethnicity: Unknown

Cultural Competencies: African American
Iranian
Mexican American or Chicano
Pacific Islander
Other Latin American

Accepted Insurance: Aetna PPO
Blue Shield
Medi-Cal Adult / Older Adult
CompCare

TERM Therapist 4-7 years: Conjoint
Family
Individual

Adoption Related Issues
Attachment Issues
PTSD-severe abuse, neglect or torture in the home
Substance Abuse (born positive for substances)

Domestic Violence-Exposed
Emotional Abuse-Victim
Physical Abuse-Victim
General Neglect-Victim
Severe Neglect-Victim
Sexual Abuse-Victim

Play Therapy
TF-CBT
Behavioral

TERM Therapist 13-17 years: Conjoint
Family
Individual

PTSD-severe abuse, neglect or torture in the home
Substance Abuse
SED

Domestic Violence-Exposed
Emotional Abuse-Victim

Address
Address

Daytime Phone

Fax Number:

After Hours:

TTY/TTD

Public Transportation: Yes

Meets ADA Guidelines: No

TERM: Closed

Address
Address

Daytime Phone

Fax Number:

After Hours:

TTY/TTD

Public Transportation: No

Meets ADA Guidelines: No

TERM: Open

** Primary Office*

TERM Interns:

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*Please note: If at any time your practice information changes or appears incorrect, please contact Optum Provider Services via email at SDU_Providerserviceshelp@optum.com, by phone 800-798-2254 Option 7, or via fax 877-309-4862.

If you experience any technical issues with accessing this site please contact the Help Desk for assistance at desk at 800-834-3792.