

## OPOH Summary of Changes – August 2026

Changes described in the Summary of Changes may not be reflected on the Optum Website until the following week.

| SECTION                                       | REVISION | WHAT HAS CHANGED<br>(Section page number in parenthesis)                                                                                                                                                                                                                                                                                                                                            |
|-----------------------------------------------|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cover Page                                    | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Table of Contents                             | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section A: Systems of Care                    | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section B: Providing SMHS                     | 08.06.26 | Updated LOCUS information (B11)                                                                                                                                                                                                                                                                                                                                                                     |
| Section C: Practice Guidelines                | 08.06.26 | Updated LOCUS information (C28)                                                                                                                                                                                                                                                                                                                                                                     |
| Section D: Compliance & Confidentiality       | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section E: Member Rights, Grievances, Appeals | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section F: Accessing Services                 | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section G: Quality Improvement                | 08/27/26 | Updated member death reporting to include BHS 025 Form (G17)                                                                                                                                                                                                                                                                                                                                        |
| Section H: Cultural Competency                | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section I: Staff Qualifications               | 08.18.26 | Deleted training item 4 under “tracked trainings” heading (I26) Trainings were all removed from the LMS system in June 2025. The additional SOC trainings were removed from training requirements when RIHS closed in March 2023.                                                                                                                                                                   |
| Section J: Facility Requirements              | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section K: Management Info System             | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section L: Data Requirements                  | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section M: BH Connect                         | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section N: BHSA                               | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section O: Contracting                        | 08.16.26 | Pages O1-02<br>Removed the word "Contracts/Contractor" from section<br>-Changed the Provider Orientation Meeting from 45 days to 30 days.<br>- Changed the days from Calendar to Business<br>-Removed Agency Contract Support<br>-Added that extra Orientations may be required as needed for changes.<br>-Added extra description of the orientation.<br>-Removed requirements to document in CAMS |
| Section P: Fiscal & Billing                   | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Section Q: Quick Reference                    | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |
| Appendix                                      | N/A      |                                                                                                                                                                                                                                                                                                                                                                                                     |