

Q. QUICK REFERENCE Phone Directory

- BHS [website](#)
BHS Administration Email (619) 563-2700
- Quality Assurance Email QIMatters.HHSA@sdcounty.ca.gov
Quality Assurance Fax (619) 236-1953
- Serious Incident Reporting (SIR) Phone (619) 584-3022
- Population Health Email BHSpophealth.hhsa@sdcounty.ca.gov
- SanWITS Support Desk Email SUDEHRSupport.HHSA@sdcounty.ca.gov
SanWITS Support Desk Phone SanWITS (619) 584-5040
Support Desk Fax (855) 975-4724

- SUD Billing Unit Email ADSBillingUnit.HHSA@sdcounty.ca.gov
- BHS DMC-ODS System of Care [website](#)
BHS DMC-ODS Email Info-DMC-ODS.HHSA@sdcounty.ca.gov
- Health Plan Administration BHS-HPA.HHSA@sdcounty.ca.gov

Department of Health Care Services (DHCS)

- [DHCS General Website](#)
- [DMC-ODS](#)
- [Drug Medi-Cal Special Terms and Conditions](#)
- [MH/SUD Behavioral Health Information Notices](#)
- [Department of Health Care Services \(DHCS\) Perinatal Practice Guidelines](#)
- [Adolescent SUD Best Practice Guide](#)
- [Department of Health Care Services Certification for Alcohol and Other Drug Programs](#)
- [DMC-ODS Billing Manual v2.0](#)
- [CalOMS](#)
- [DATAR](#)

County of San Diego Resources

- County of San Diego General [website](#)
- [County of San Diego General SanDiegoCounty.gov](http://CountyofSanDiegoGeneralSanDiegoCounty.gov)
- Covered California [website](#)
- Medi-Cal Enrollment [website](#)

Optum - Administrative Services Organization (ASO)

- [Optum San Diego](#)
Support Desk (800) 834-3792
Provider Line (800) 798-2254
- [Access and Crisis Line \(ACL\)](#) (888) 724-7240

Member Advocacy Organizations

- [Consumer Center for Health Education and Advocacy](#) (877) 734-3258
- [Jewish Family Services Patient Advocacy Program](#) (800) 479-2233

American Sign Language (ASL) Interpreter Services

Providers are encouraged to avail of resources that their organization deems appropriate. These resources could include, but are not limited to:

- Deaf Community Services (619) 398-2441
- Videophone (619) 550-3436
- Interpreter's Unlimited (858) 451-7490

Member Services Database

- [211 San Diego](#)
- [County of San Diego Behavioral Health Services Provider Directory](#)

Other Resources

- [American Society of Addiction Medicine \(ASAM\)](#)
- [Substance Abuse and Mental Health Services Administration \(SAMHSA\)](#)
- [California Institute for Behavioral Health Solutions \(CIBHS\)](#)
- [California Consortium of Addiction Programs and Professionals \(CCAPP\)](#)
- [California Association of DUI Treatment Programs \(CADTP\)](#)
- [National Harm Reduction Coalition](#)