### **SAMPLE PROGRAM**

# **Program Integrity Plan**

# **Policies and Procedures**

SAMPLE PROGRAM'S employees have access to policies and procedures via our intranet site. P&Ps are routinely reviewed during staff meetings.

•	P&P #	Commitment to Corporate Compliance Policy
•	P&P #	Billing and Coding Standards and Liability For False Claims
•	P&P #	Duty to Report Misconduct and Whistleblower Protections; Deficit
	Reduction Act Compliance	

## **Training and Access**

Employees are trained annually on Corporate Compliance and Ethics

- Corporate Compliance and Ethics Training accessed via
- Corporate Compliance and Ethics reviewed during staff meeting annually.
- Employees sign acknowledgement of receipt of Corporate Compliance and Corporate Ethics Policies.
- Corporate Compliance Hotline poster available for view in common area.
- Corporate Compliance Hotline information available via intranet.

### **Client confirmation By Signature**

- Program service verification shall occur on a Quarterly Schedule. One week per Quarter, as
  determined by the Program Manager, each provider will be required to obtain signatures for
  face to face individual or group counseling/case management/recovery services/and other
  DMC-ODS billable services (from clients age 11 and older and/or their parents) that occur during
  the week assigned.
- Each provider will be responsible for obtaining an equally assigned amount of signatures.

  (Signatures to be obtained for a minimum of 5% of clients opened to our program each quarter)
- The services are verified for accuracy by the Program Manager and QI specialist, once the billings are complete for that month in the Quarter. The Program Manager and QI specialist will verify that a minimum of 5% of clients open in each quarter have client signatures pages available and that the services were billed accurately for payment.
- On a routine basis, the Program Manager and QI specialist will review the findings in the verification activities and determine if there is suspected fraudulent activities. Suspected fraud

will be further investigated by QI specialist and Program Manager and may involve contacting the client directly, reviewing chart documentation, and interviewing staff.

# SAMPLE PROGRAM

# **Program Integrity -Service Verification**

Client #
Client Name (Printed):
DOB:(11 yrs and up only)
Date of Appointment:
Which Type of Service was provided (Anasazi Service Code):
Length of Service (face to face contact):
Printed Staff Name:
Signature of Staff:
Client Signature:
Parent or Legal Guardian Signature:
Dated by client:

- o Refused to sign
- o Appointment changed
- o No show