

QUALITY MANAGEMENT MEMO

To: System of Care Providers

From: Tabatha Lang, MFT, Chief, Quality Improvement

Date: 04/11/14

Re: Doctors Home Page

This memo serves as a reminder and is in response to recent questions regarding the use of the Doctors Home Page (DHP).

To have a complete client record that is accessible to all who are treating the client, clinical information must be comprehensive. The Doctor's Homepage (DHP) allows medical conditions and medications to be easily viewed on the Clinician's Homepage (CHP) which is visible to all who have access to client.

Medical Conditions (which include medication and substance allergies, vital signs, and physical conditions/diseases) are entered via the DHP. Prescriptions that are entered via the DHP (which include pre-existing medications, new prescriptions, medication orders and client instructions) are queried through a data base called Multum which checks for contraindications for the medication types listed as well as any medical conditions including medication allergies that have been entered. Multum also provides citations to research articles for each medication as well as usual dosages per condition and client age, and informational materials that can be printed out for client instruction on the medications. DHP also allows for a variety of methods of prescribing including electronic prescription, which the County recommends.

Another important item to note is that information on allergies or 'no known allergies' is entered on assessments, however, this information does not import to the CHP Medical Conditions tab where it would be easily viewed without having to 'search' through assessment data. If allergies are also entered via the DHP, this information is clearly displayed and a 'search' is not necessary. While this information must be captured in the assessment, entering allergies via the DHP, although duplicative, allows for this information to be more readily viewed.

With the safety features, useful information, and easily visible medication and medical data available for all who have access to the client chart, use of the DHP is required for all programs in the System of Care who are utilizing the clinical module of Anasazi. If there are any questions, comments or concerns, please contact MIS Manager AnnLouise Conlow at AnnLouise.Conlow@sdcounty.ca.gov to discuss further.