

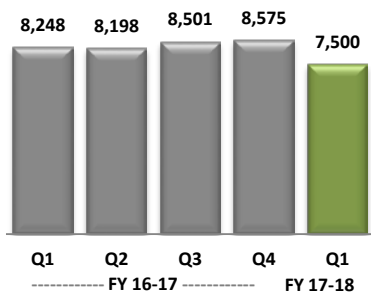
FY 2017-18

County of San Diego Behavioral Health Services

Children, Youth & Families

Client Counts

Clients Served

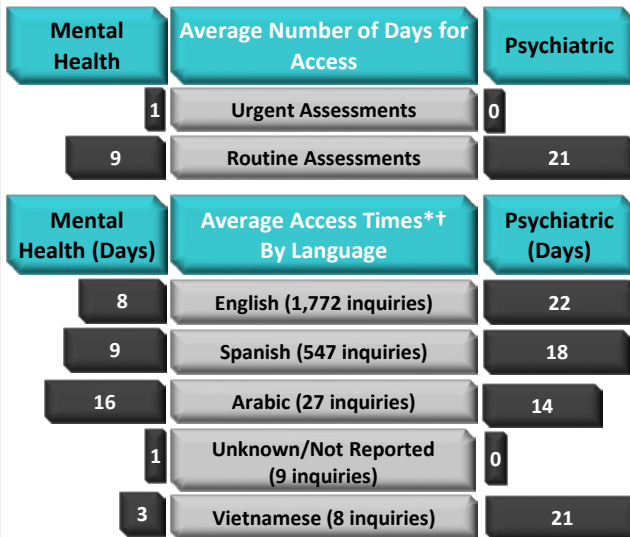


7,500 Clients Served in Q1 (-12.5%)

322 Katie A. Class (-26.8%)

427 Katie A. Subclass (-0.7%)

Access



*Routine appointments.
†Access Times Prioritized by Number of Inquiries.

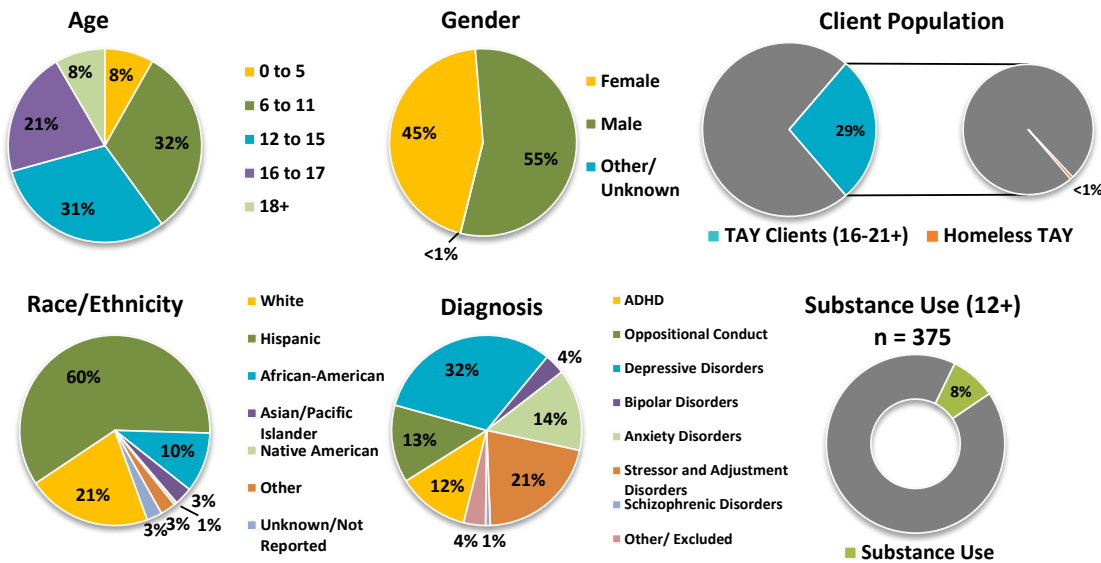
Utilization by Program Type*

Mental Health Services	N	%	▲
Emergency/Crisis	359	5%	0%
Inpatient	208	3%	0%
Juvenile Forensic Services	654	9%	0%
Outpatient	6,315	84%	0%
Community Day Treatment	74	1%	0%
Residential†	337	4%	0%
Therapeutic Behavioral Services	331	4%	0%
Wraparound	344	5%	0%

Inpatient Discharges (<18 years; N=224)	N	%	▲
Without Readmission	196	88%	1%
30 Day Readmission	28	13%	-1%
7 Day Connection to Services	119	53%	-6%
30 Day Connection to Services	153	68%	0%

▲ = Percentage point change from previous quarter.
*Clients may have been seen in more than one Program in the quarter.
†Includes Group Homes, Community Treatment Facilities (CTF), and Psychiatric Health Facilities (PHF).

Demographics



Quality of Life

Client Indicator	▲
94% Attend School	0%
91% Are Insured by Medi-Cal*	1%
96% Are Housed	-1%
79% Have a Primary Care Physician	0%
72% of Youth Reported Improvement in Their Feelings and Behavior After Treatment	5%
72% of Caregivers Reported Improvement in Youth Feelings and Behavior After Treatment	-2%
95% of Clinicians Reported Improvement in Youth Behavior After Treatment	0%

▲ = Percentage point change from previous quarter.
*Excludes clients receiving other types of insurance.

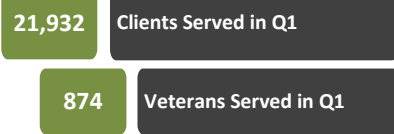
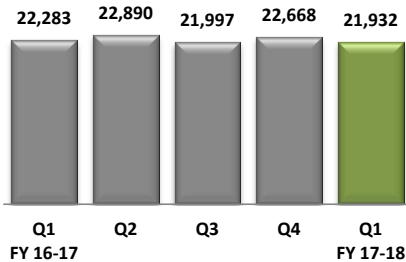
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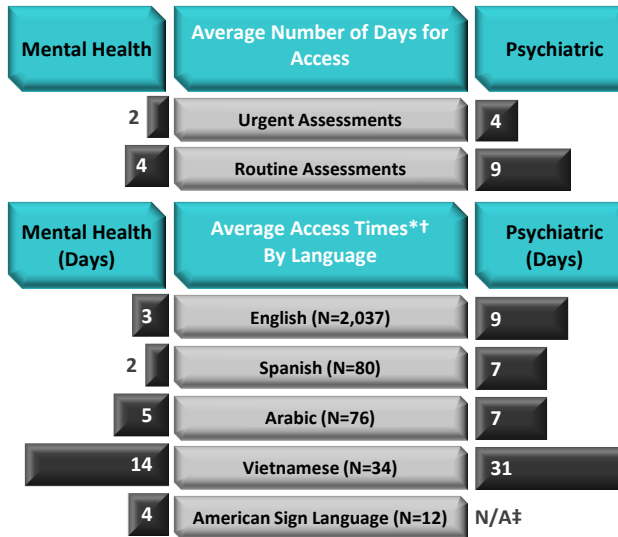
Adult and Older Adult

Client Counts

Clients Served



ACCESS



*Routine appointments.
†Access times prioritized by number of inquiries.
‡N/A = No Psychiatric Service inquiries.

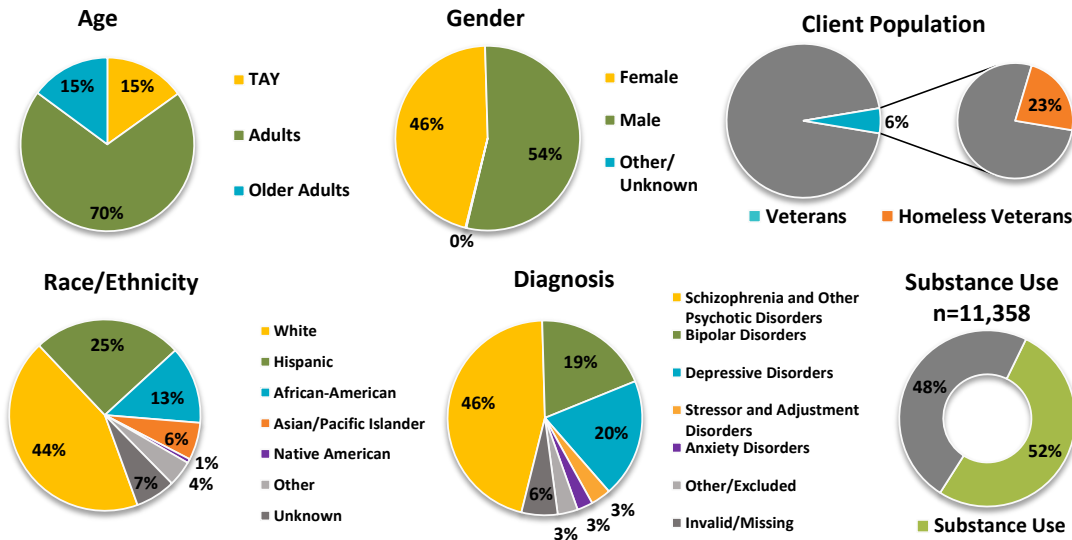
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	15,845	72%	-2%
Forensic Services	3,769	17%	2%
Emergency Services	3,819	17%	0%
24 hour Services	312	1%	0%
Inpatient Services	1,801	8%	1%

Inpatient Discharges (≥18 years, N=2,176)	N	%	Δ
Without Readmission	1,671	77%	1%
30 Day Readmission	505	23%	-1%
7 Day Connection to Services	734	34%	-3%
30 Day Connection to Services	1,003	46%	-3%

Δ = Change in percentage points from previous quarter.
*Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
9% of Clients Are Employed	1%
90% of Clients Have Medi-Cal Coverage	1%
86% of Clients Are Housed	-1%
71% of Clients Have a Primary Care Physician	0%
46% Reported Improvement in their Personal Recovery (Client Self-Report)	1%
42% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	-7%

Δ = Change in percentage points from previous quarter.
*Percentages are based on unique clients served.