

HSD BHS Operation Meeting

June 26, 2025 | 1:00-2:30pm

MS Teams

Present: County of San Diego (COSD) Behavioral Health Services (BHS), Blue Shield Promise (BSP), Kaiser Permanente (KP), Community Health Group (CHG), Molina Healthcare of California, MH Contractors Association, Optum Administrative Services Organization, County of San Diego SDAIM, SCAN

ITEM	SUMMARY	ACTION ITEM
1. Welcome/Introductions		
2. Additional Topics a. Dual Special Needs Plan (DSNP) b. BH ECHW and ECM/CHW Lockout	<p>a. During Cal MediConnect pilot that ended, the County billed MCPs for Medicare-reimbursable behavioral health services. BHP is assessing current billing workflows and will follow up with each MCP to confirm DSNP status and appropriate billing procedures.</p> <p>b. Department of Health Care Services (DHCS) received approval to implement Behavioral Health Enhanced Community Health Worker (BH ECHW) benefit focused on supporting specialty mental health clients with benefit navigation and other roles defined by DHCS. BHP is in the process of implementing this benefit. However, per State guidance, there is a lockout for those services if the member is receiving ECM or CHW services through the MCP. Discussion to exchange data to determine if there is a lockout.</p>	<p>a. BHP to discuss billing MCPs for Medicare-reimbursable services.</p> <p>b. BHP to send state guidelines to group for review.</p>
3. MOU Requirements. a. Operating Guidelines	<p>a. Agreement to utilize Kaiser's Operating Guidelines as template for MOU Joint Operating Guidelines. These Operating Guidelines are intended to document how the requirements of the MOU, including required policies and procedures (P&Ps), will be operationalized across BHP and MCPs. Operating Guidelines are inclusive of required elements of MOU except for Closed Loop Referrals (which will be added). Plan to create workflows for how to operationalize in upcoming meetings.</p>	N/A



4. Care Coordination and Referral a. New BHIN 25-020 Adult and Youth Screening and Transition of Care Tools for Medi-Cal Mental Health Services (supersedes BHIN 22-065)	a. New BHIN for Screening Tools and TOC Tools. Screening tools now have a “clinical override” option, allowing clinicians to override screening scores based on professional judgment. MCPs and BHP discussed potential implications for alignment, workflow consistency, and the need for future collaboration—particularly where members score below thresholds but appear clinically appropriate for referral.	N/A
b. Transition Of Care Process	b. BHP will focus on the Transition of Care (TOC) process data starting in July. If member zip codes are not on the process map, MCPs to continue to reach out to BHP contact. Data will be shared with MCPs in upcoming meetings to discuss notification processes and continuous improvement opportunities.	N/A
5. QI Activities a. Highlights from the QI Meetings	a. BHP does not have access to ADT file, which limits real-time monitoring of emergency department (ED) discharges. Brainstorming in interim if MCPs can provide and the QI workgroup is looking at how best to approach and reviewing PIPs and workflows. Also noted that San Diego Health Connect (HIE) is actively being explored.	N/A
6. Dispute Resolution Process a. No disputes	N/A	N/A
7. Systematic and Case-Specific Concerns a. If any, disputes and resulting outcomes	N/A	N/A
8. Data Exchange/Interoperability a. Update on Data Reports	a. BHP improving the MCP 3 report to assist with care coordination efforts and identify potential duplication of services. While MCP 3 report currently only includes mental health services, goal is to include substance use disorder services as BHP is working to address 42 CFR Part 2 confidentiality concerns.	N/A



b. CalAIM Justice Involved Data Sharing	MCP shared success story about how the MCP 3 report helped with hospital discharge of a member. b. CalAIM Justice Involved: Behavioral Health Linkages requirements include MCP notification of post-release BH services. BHP is exploring use of the MCP 3 report for this purpose. MCPs noted their ECM teams are actively involved. BHP will continue coordination and share updates as processes are finalized.	N/A
9. Other/Additional Topics a. CY2025 Quarterly Meetings <ul style="list-style-type: none">• March 20, 2025• June 26, 2025• September 18, 2025• December 18, 2025		
Next Meeting: Thursday July 17, 2025 1PM		