# QUALITY ASSURANCE REVIEW (QAR) FY19-20

## QAR CHANGES

### WHAT'S NEW
1. Risk ratings to determine frequency of reviews
2. Reviewing group sign-in sheets
3. Data collection for each question/section of the tool to track compliance
4. Random selection of client names for review
5. Monthly internal self-review to be submitted to QM
6. LOC combined in same reviews
7. Results will be shared with the COR
8. QM will be involved in the billing correction process

### FACILITATION
- MHS facilitation is ending 6/30/2019.
- Program staff participation is ending 6/30/2019.
  BHS QM will begin facilitation QAR on 7/1/2019.

### LOCATION
- Regional hosting schedule is ending 6/30/2019.
- Charts will no longer leave the facility for reviews
  QM staff will do reviews onsite at each provider location

### FREQUENCY
- Based on risk level*
  - High risk = monthly
  - Medium risk = bimonthly
  - Low risk = quarterly

### TOOL
- Use of initial/extension/discharge tool is ending
- New tool will capture the needs of all client charts

### REVIEW PERIOD
- Reviewing all services previously not reviewed (i.e., admission to date of review) is ending.
- Review period for services will be a one month prior to the review date

### NUMBER OF CHARTS
- The 90% of admissions requirement is ending 6/30/19.
- Number of charts reviewed will be based on risk level and frequency of review.
  - Internal self-reviews = 5 charts
  - High risk* = 10-15 charts (depending on size)
    - 10 charts (under 99 clients)
    - 15 charts (over 100 clients)
  - Medium risk* = 15-20 charts (depending on size)
    - 15 charts (under 99 clients)
    - 20 charts (over 100 clients)
  - Low risk = 15-25 charts (depending on size)
    - 15 charts (under 75 clients)
    - 20 charts (76 to 149 clients)
    - 25 charts (over 150 clients)
- TRC’s will include at least 1 chart from each high school location as part of the review

*High Risk = newly certified programs and/or disallowance rates approximately greater than 35%.
*Medium Risk = compliance/disallowance rates approximately between 10% and 35%.