

SanWITS Entry

“Services provided via Telehealth”

Per BHS Provider Notice # 3 – “COVID-19 QI Updates and Best Practices,” services may be delivered via telehealth if equipment and staffing is available to support.

Enter an encounter the same way that you normally would. There are two locations in which Telehealth must be identified.

- 1) **Service Location** – select Telehealth
 - a. This is normally prepopulated with either “Residential Substance Abuse Tx Facility” or “Non-Residential Substance Abuse Facility”.

- 2) **Contact Type** – select Telehealth

The screenshot displays the 'Encounter' form in the SanWITS system. The form is filled with yellow data. Two fields are highlighted with red boxes: 'Service Location' and 'Contact Type', both set to 'Telehealth'. Other visible fields include Note Type, ENC ID, Program Name, Service, Start Date, End Date, Start Time, End Time, Duration, Emergency, # of Service Units/Sessions, Visit Type, Medi-Cal Billable, Pregnant/Postpartum, Was an interpreter used?, In what language was the service provided?, Evidence-Based Practices (Motivational Interviewing, Relapse Prevention, Other, None), Diagnoses for this Service (Primary, Secondary, Tertiary), Rendering Staff, Secondary Staff, Supervising Staff, and Administrative Actions (Release to Billing, Finalize Encounter). At the bottom right, there are buttons for Cancel, Save, Finish, and a right arrow.