

# HHSA Behavioral Health Services Management Information Systems

## SanWITS User Modification or Termination Form



All forms must be TYPED and complete or will be returned.

Email completed and signed form to [SUDEHRSupport.HHSA@sdcounty.ca.gov](mailto:SUDEHRSupport.HHSA@sdcounty.ca.gov) AND [BHSCredentialing@optum.com](mailto:BHSCredentialing@optum.com) by clicking on **SUBMIT FORM** at bottom of form, or fax to 1-855-975-4724 AND 1-844-493-5005.

**Modify User:**

**Effective Date:**

Select Modify to make any changes on the Staff Profile

(or)

**Terminate User:**

**Effective Date:**

Complete Section I and IV. User Signature not needed

### SECTION I. USER INFORMATION

**First Name**

**Middle Name**

**Last Name**

**Date of Birth**

**Last 4 of SSN**

**Gender**

**Job Title**

**Work Email Address (No Personal Emails)**

**Staff Role**

**Agency Name**

**Facility Type**

**Outpatient**

**Residential**

**OTP**

**Facilities Approved for: (37xxxx)**

**Work Phone Number**

**Language(s)**

**Reading Proficiency**

**Speaking Proficiency**

**Writing Proficiency**

### SECTION II. CLINICAL STAFF

**Rendering Staff National Provider ID**

**Taxonomy #**

**DEA Number (Prescribing MD)**

**Professional Credential/License**

**License #**

**Licensing Issuer**

**Issue Date**

### SECTION III. USER FUNCTION AND ROLES

Please select the access type needed in SanWITS.

**NOTE: IAF training is a prerequisite to Encounters training**

**Roles for the Intro to Admin Functions (IAF) training :**  
**Access will include Full Access:** Admission, ASAM Profile, Client Diagnosis, Client Profile, Cross-Agency Waitlist Management, Discharge, Intake, Notes, Outcomes, Non-Treatment Team Access

**Roles for the Encounters training:**  
**Access for Outpatient and OTP will include Full Access:** Encounters, Release to Billing, Create Bulk Group Notes, Group Notes

**Access for Residential will include Full Access:** Encounters, Release to Billing, Authorization, Inpatient Unit Dashboard, Inpatient Unit Management, Client Leave, Create Bulk Group Notes, Group Notes

**Roles for Billing Staff/Claim Batching will include:** Agency Billing, Billing Encounter List and Create Facility Claim Batches (Please contact [ADSBillingUnit.HHSA@sdcounty.ca.gov](mailto:ADSBillingUnit.HHSA@sdcounty.ca.gov) to schedule Billing Training after completing IAF and Encounters training.)

**Roles for Assessments training- LPHA \***

**Assessment Training Date:**

**Access will include:** Full Access to Assessments Sign and Finalize Assessments; Read-only access for IAF and Encounters roles

**Roles for Assessments training- Counselor \***

**Assessment Training Date:**

**Access will include:** Full Access to Assessments, Sign Assessments; Read-only access for IAF and Encounters

**Roles for Assessments training- QA Read-only access**

**Rendering Staff- No user roles assigned** Only shows as rendering staff for encounters.

**Peer Support Specialist\***

**Access will include:** Read-only data entry access for IAF and Encounters roles

**\* Credentials are required**

#### Select Additional Optional Roles:

Agency Reporting

Clinical Supervisor (LPHA Only)

Consent (Full Access)

Document Storage

Drug Test Results (Full Access)

Case Reopen

Medications (Full Access)

Referrals (Full Access)

SSRS View and Run Reports

View Consented Clients

Encounter Delete

**Comments:** Type all modification requests in the box below

### SECTION IV. USER ACCESS AUTHORIZATION

*Pursuant to the contractual agreement on file with the County of San Diego and as designated by my corporate office, I am authorizing access as noted above and affirm that I have personally reviewed the County's Summary of Policies with the above User:*

**User's Signature:**

**Date:**

**Approved by (Print Name):**

**Title:**

Program Manager/Director

**Approver's Signature:**

**Date:**

Program Manager/Director